How Payers Impact Clinical Care Alex Melamud MD, MA Retina Group of Washington

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reduced profitability
administrative costs

coverage restrictions
prior authorization
code bundling
payment rates

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# Case 1 - 45-year-old with symptomatic CSR, persistent despite 3-month period of observation Eye Explore content \* About the journal \* Publish with us \* Solice \* Par \* Articles \* Jericles \* Jeri

#### What is the appropriate next step in this scenario

- Ask your technician to set up for PDT laser as you plan to treat the patient right away?
   B. Give the chart to your office manager to verify that insurance will pay prior to treatment?



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#### **Procedure Denied**

Diagnosis considered investigational or unproven

#### **♥**aetna

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Health Care Delivery







A payer in health insurance is an organization or entity that pays for healthcare services. This could be a health insurance company, government program or employer

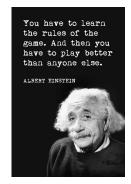
#### A Physician in Practice

Professional responsibility to provide ethical medical care

Financial responsibility to run a profitable business



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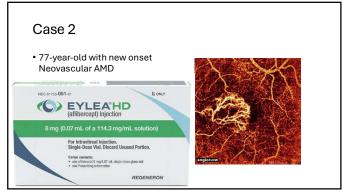


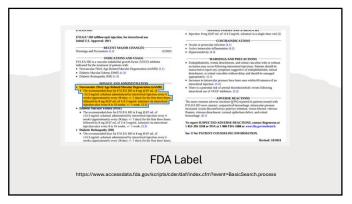
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HIGHLIGHTS OF PRESCRIBING INFORMATION
These highlights do not include all the information needed to use
VISUDYNE sadely and effectively. See full prescribing information
for VISUDYNE.

ordin for injection) therapy is a photo

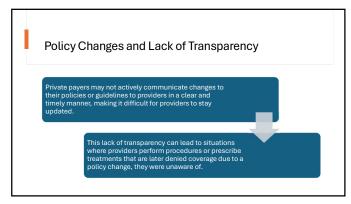


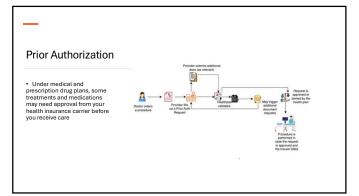


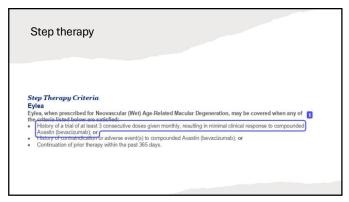
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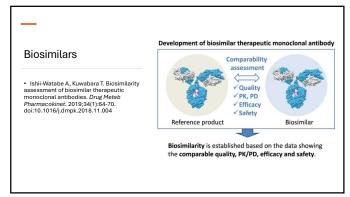
#### What is the appropriate next step

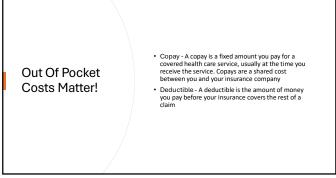
- A. You know for certain that Eylea HD is FDA approved for the diagnosis of NVAMD, therefore you grab a drug from the fridge and perform the intravitreal injection.
- B. You pause and decide to give the chart to your manager to verify that insurance will pay prior to treatment.

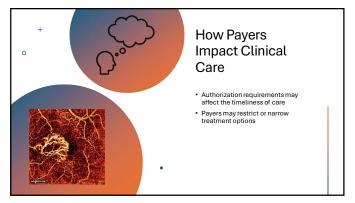


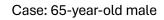












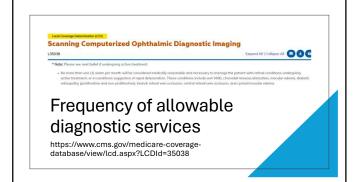




### Bundled Codes and Mutually Exclusive Codes

- The National Correct Coding Initiative (NCCI) edits, which are used by Medicare and many commercial payers, often bundle certain procedures together, meaning they are considered to be part of the same service and only one code should be billed.
- In some cases, the procedures are considered mutually exclusive, meaning that one procedure is generally considered to provide the same information as the other, and therefore, both should not be billed.

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## What is the appropriate management of patients in this uncertain environment?

- Do what's right for the patient
- Follow established protocols for obtaining authorization
- Take guidance from your administrative support staff
- Talk to the patient in advance about possible out of pocket costs

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